



General FAQs

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How far in advance should I place my order?

Bringing your cake vision to life takes time, so we ask that orders are placed at least two weeks prior to the event date. We will also do our best to accommodate last minute orders, but these requests will incur a minimum \$25 rush charge.

For large special occasion cakes, such as wedding cakes, we encourage you to contact us as early as possible to ensure availability. Please see our Wedding FAQs for more information regarding these cake orders.

Can I visit your bakery?

Since we spend our days baking and decorating, we ask that people visit the bakery by appointment only. To schedule an appointment to discuss your order, please contact us through the website Contact Form or at (860) 365-9544.

Please note that we are not a retail bakery. At this time we do not have any goods pre-made for over-the-counter sale.

How much are your cakes?

The minimum cost for any cake is \$100, but due to the unique nature of our cakes, we will provide a detailed price quote for your specific order based on the number of slices needed and the complexity of the design.

Basic party cakes start at \$6.00 a slice 3-D party cakes start at \$6.50 a slice Cupcakes start at \$2.50 each

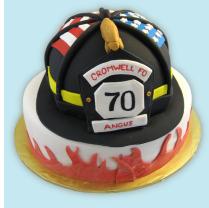
For information on our wedding cake pricing, please see our Wedding FAQs.

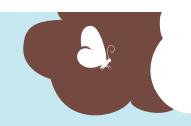


How do I order a cake?

Because each cake is specially made, our order process is an interactive one. By reading these FAQs, you've already taken the first step!

Next, please visit the Contact Us page, and fill out our detailed request form. This will give you the opportunity to share your ideas as well as any important event details that will help us bring your cake to life.







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Once we've received your email, we will contact you to discuss your order, answer any of your questions and provide a guote for your cake.

Design/tasting appointments are an additional part of the process for wedding cakes orders. A non-refundable \$25 deposit is required for tasting appointments. If you choose to place your order with us, this deposit will be applied toward the total balance.

What's your payment policy?

Cakes can always be paid in full via cash, check or credit card at the time of order. Payments can also be broken out over time via credit or debit card only. If payments are broken out over time, a 50% non-refundable deposit will be collected at the time the order is placed with the balance charged to your card on file the day before delivery. A 50% deposit is required to hold your date on our calendar.

Payment in full is required at the time of ordering for any orders placed with less than one week notice.

If for any reason you need to cancel your order, your final payment is refundable provided A Little Imagination Cakes is notified at least five (5) business days prior to the event.

Do you deliver?

A Little Imagination Cakes will deliver cakes locally for no additional fee.

For deliveries outside our local area, we charge \$100 per hour.

While it is generally not a problem for clients to pick up smaller cakes from the bakery, self-transporting any cake is at your own risk. A Little Imagination Cakes does not recommend clients self-transport any cake that is more than 2 hours from its destination, 3D/sculptural cakes, or cakes over 2 tiers tall as they are fragile and may require on-site assembly. We are not responsible for any damage that may occur to any client-transported cake once it has left our bakery.

At this time, we do not ship our cakes.

Are you hiring?

If you are interested in joining our creative baking team, please send your resume to Hope@imaginethatcake.com.

I have dietary restrictions. Can you help?

We are happy to say that we can create vegan and organic cakes for our clients. Please contact us for a list of available flavors.

Unfortunately, we are currently unable to supply wheat and gluten-free cakes, or Kosher parev cakes.





Flavors

Buttercream Flavors

our complete list of flavors and fillings

Cake Flavors

Almond Amaretto Carrot Banana Cherry Amaretto Caramel

Chocolate Mint Chocolate Mint

Chocolate Orange Coconut

Dark Chocolate Chocolate Raspberry

Lemon Coconut Coconut Lime Lime Cookies and Cream Mango

Devils Food Cake Milk Chocolate

French Vanilla Orange Gingerbread Peppermint Lemon Pineapple Lemon Poppy seed Raspberry Orange and Ginger Strawberry Vanilla Orange Marmalade

Pistachio Vanilla Bean

Raspberry Swirl Red Velvet

Strawberries and Cream Spice Cake

Thai Iced Tea Bananas Foster

Vanilla Orange

White Chocolate Raspberry

Ganache

Orange Marmalade Dark Chocolate Raspberry Milk Chocolate Strawberry Peanut Butter

White Chocolate

Mousse

Fruit Fillings

Apple

Apricot

Cherry

Lemon Curd Lime Curd

Amaretto Chocolate Pistachio Strawberry Vanilla